

How to Enroll J-2 Dependents

Step 1: Login into your member portal at <https://portal.wellaway.com/login>.



Home

Portal Login



Your Email

msmith@wellaway.com

Your Password

Login

[Forgot Password?](#)

Step 2: You are now in your member portal. Click on the “My Account” section.

WellAway.com Logout

WellAway My ID My Account Make Payment

Home Payments Need Help ?

Welcome Maya!

Deductible

0%

You have spent \$0.00 dollars towards your in-Network deductible of \$0.00.

[View Details](#)

Out-of-Pocket Maximum

0%

You have spent \$0.00 dollars towards your out of pocket maximum of \$0.00.

[View Details](#)

Saved to Date

\$0.00

This is the amount you have saved by subscribing to WellAway!

Providers

[Search Providers](#)

Contact

In-Network, Out of Network, & Non-Covered Comparison

\$0.00	\$0.00	\$0.00
In Network	Out of Network	Non-Covered

Step 3: Click on "Add Dependents".

WellAway.com Logout

WellAway My ID My Account Make Payment

Home Payments Need Help ?

Welcome John!

John Doe

Address of origin
18 Avenue Félix Faure
Paris, A8 69007
France

Communication Preferences
 I prefer electronic communication.

Address of destination
123 test
miami , Florida 33126
United States
[Edit address in the United States](#)

Email Address
jdoe@yah.com
[Edit email](#)

If you would like to update your address of destination (if outside of United States) please fill out and submit this form.
Please follow the instructions for submission on the form.
We will be in touch with you to confirm your update.

Members

Relationship	Member Id	Name	Date of Birth	Coverage Start
Policy Holder	999999991	John Doe	01/01/1990	05/01/2022

Add Dependents

Step 4: Select "Yes" for Spouse and complete the basic information for your dependent(s).

TPG CULTURAL EXCHANGE

Home | My Account

Adding dependents to plan J1

Basic Information

Policyholder: Tom Sung
Policyholder Date of Birth: 10/01/1987
Plan: J1
Policy Number: 22537744
Policy Coverage Start: 11/01/2022

Start date (mm/dd/yyyy) *
11/24/2022

Spouse *
 Yes No

Spouse's Date of Birth *
[Date Picker]

Dependents
1

Date of Birth Dependent 1 *
[Date Picker]

Get a free quote

[Reset](#)

IMPORTANT NOTE:

Click on get a free quote.

Click on Buy Now and complete the sections as requested with the relevant information.

How to change the Start Date of a J2 policy

Step 1: Login into your member portal at <https://portal.wellaway.com/login>.



Home

Portal Login



Your Email

msmith@wellaway.com

Your Password

Login

[Forgot Password?](#)

Step 2: You are now in your member portal. Click on “My Account”.

The screenshot shows the WellAway member portal dashboard. At the top, there is a navigation bar with the WellAway logo on the left, a 'My ID' icon in the center, and 'My Account' and 'Make Payment' buttons on the right. The 'My Account' button is circled in red. Below the navigation bar, there is a 'Welcome Maya!' message. The main content area is divided into several sections: 'Deductible' (0%), 'Out-of-Pocket Maximum' (0%), 'Saved to Date' (\$0.00), 'Providers' (with a 'Search Providers' button), and 'In-Network, Out of Network, & Non-Covered Comparison' (with three progress bars for In Network, Out of Network, and Non-Covered, all showing \$0.00).

Step 3: Click on "Post Date".

WellAway.com Logout

WellAway My ID My Account Make Payment

Home [Payments](#)
Welcome Maya! Need Help

Maya Smith

Address of origin UNKNOWN UNKNOWN,	Communication Preferences <input type="checkbox"/> I prefer electronic communication.
Address of destination 123 main st Miami, FL	Email Address msmith@wellaway.com Edit email

If you would like to update your address of origin in your home country or your address of destination (where you are living as an expatriate) please fill out and submit this form. Please follow the instructions for submission on the form. We will be in touch with you to confirm your update.

Members

Relationship	Name	Date of Birth	Coverage Start
Policy Holder	Maya Smith	10/01/1987	11/01/2022
Spouse	Charles Smith	09/09/1990	12/01/2022 Post Date

Plan Information

Application Date:	November 17, 2022
Effective Date:	November 01, 2022
Product:	TPG
Plan:	J1
Status:	Active

Step 4: Input the new "Start Date" and click on "Save". *Your policy may not be back-dated.*

WellAway.com Logout

WellAway My ID My Account Make Payment

Welcome Maya!
Home

Post Date Dependents

Policy Number	22183322	Period	11/01/2022 - 10/31/2023		
Product	TPG	Plan	J1		

Member Id	Name	DOB	Sex	Start Date	Type/Relationship
221833221	Maya Smith	10/01/1987	M	11/01/2022	Policyholder
221833222	Charles Smith	09/09/1990	M	12/01/2022	Spouse

New Start Date (mm/dd/yyyy) *

12/15/2022

[Cancel](#) [Save](#)

Step 5: Check the new Start Date and click on “Confirm Changes”.

WellAway.com Logout

WellAway My ID My Account Make Payment

Welcome Maya!
Home

Post Date Dependents

Policy Number	22183322	Period	11/01/2022 - 10/31/2023		
Product	TPG	Plan	J1		
Member Id	Name	DOB	Sex	Start Date	Type/Relationship
221833221	Maya Smith	10/01/1987	M	11/01/2022	Policyholder
221833222	Charles Smith	09/09/1990	M	12/15/2022	Spouse
Payment Date	Amount	Number of Times	Description		
12/15/2022	\$38.32	1	You will be charged \$38.32 for coverage beginning on 12/15/2022.		
01/01/2023	\$74.25	10	Then monthly payments of \$74.25 will start on 01/01/2023.		

[Cancel](#) Confirm Changes

Step 6: Wait for the “Success” confirmation then click on “My Account” to go back to your member portal.

WellAway.com Logout

WellAway My ID My Account Make Payment

Success!



Action processed successfully.

[Back to My Account](#)

IMPORTANT NOTE

1. Your responsibility as the policyholder is to update your J2s' start date. If the existing start date is no longer the start date you need for your J2s, you **MUST** process the update prior to the existing start date occurs.
2. You will be charged the initial premium payments for your J2s on their start date.
3. If you forget to postdate on time your J2s' start date, **NO REFUND** will be issued.
4. You will not be able to change a start date, if payments have been processed with an existing start date. You will no longer have the feature "**POST DATE**" available.
5. You will need to send an email to tpgenrollment@wellaway.com requesting a change in start date. WellAway will update the start date as requested, if all is in order. You will then see this change in your portal.

The "**POST DATE**" feature will be available to you again for any start date changes to your J2s in the future.

Step 7: You can now see the new Start Date in the "Members" section.

WellAway.com Logout

WellAway My ID My Account Make Payment

Home Payments Need Help

Welcome Maya!

Maya Smith

Address of origin
UNKNOWN
UNKNOWN,

Communication Preferences
 I prefer electronic communication.

Address of destination
123 main st
Miami, FL

Email Address
msmith@wellaway.com

[Edit email](#)

If you would like to update your address of origin in your home country or your address of destination (where you are living as an expatriate) [please fill out and submit this form](#). Please follow the instructions for submission on the form. We will be in touch with you to confirm your update.

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