

# How to Enroll J-2 Dependents

**Step 1:** Login into your member portal at <https://portal.wellaway.com/login>.



Home

## Portal Login



Your Email

msmith@wellaway.com

Your Password

.....

Login

[Forgot Password?](#)

**Step 2:** You are now in your member portal. Click on the “My Account” section.

WellAway.com Logout

WellAway My ID  **My Account** Make Payment

Home Payments Welcome Maya! Need Help ?

### Deductible

0%

You have spent \$0.00 dollars towards your in-Network deductible of \$0.00.

[View Details](#)

### Out-of-Pocket Maximum

0%

You have spent \$0.00 dollars towards your out of pocket maximum of \$0.00.

[View Details](#)

### Saved to Date

**\$0.00**

This is the amount you have saved by subscribing to WellAway!

### Providers

[Search Providers](#)

### Contact

### In-Network, Out of Network, & Non-Covered Comparison

\$0.00	\$0.00	\$0.00
In Network	Out of Network	Non-Covered

### Step 3: Click on “Add Dependents”.

WellAway.com Logout

**WellAway** My ID  My Account Make Payment

Home Payments  
Welcome John! Need Help ?

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**John Doe**

**Address of origin**  
18 Avenue Félix Faure  
Paris, A8 69007  
France

**Communication Preferences**  
☒ I prefer electronic communication.

**Address of destination**  
123 test  
miami , Florida 33126  
United States  
[Edit address in the United States](#)

**Email Address**  
jdoe@yah.com  
[Edit email](#)

If you would like to update your address of destination (if outside of United States) [please fill out and submit this form](#).  
Please follow the instructions for submission on the form.  
We will be in touch with you to confirm your update.

---

**Members**

Relationship	Member Id	Name	Date of Birth	Coverage Start
Policy Holder	999999991	John Doe	01/01/1990	05/01/2022

**Add Dependents**

### Step 4: Select "Yes" for Spouse and complete the basic information for your dependent(s).

TPG CULTURAL EXCHANGE

Home | My Account

**Adding dependents to plan J1**

**Basic Information**

Policyholder	Tom Sung
Policyholder Date of Birth	10/01/1987
Plan	J1
Policy Number	22537744
Policy Coverage Start	11/01/2022

Start date (mm/dd/yyyy) \*

11/24/2022

**Spouse \***

☒ Yes ☐ No

**Spouse's Date of Birth \***

**Dependents**

1

**Date of Birth Dependent 1 \***

**Get a free quote**

[Reset](#)

### IMPORTANT NOTE:

Click on get a free quote.

Click on Buy Now and complete the sections as requested with the relevant information.

## How to change the Start Date of a J2 policy

**Step 1:** Login into your member portal at <https://portal.wellaway.com/login>.



Home

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msmith@wellaway.com

Your Password

.....

Login

[Forgot Password?](#)

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WellAway.com Logout

WellAway My ID **My Account** Make Payment

Home Payments Welcome Maya! Need Help ?

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0%

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[View Details](#)


#### Out-of-Pocket Maximum

0%

You have spent \$0.00 dollars towards your out of pocket maximum of \$0.00.


[View Details](#)

#### Saved to Date

 **\$0.00**

This is the amount you have saved by subscribing to WellAway!

#### Providers



[Search Providers](#)

#### Contact

#### In-Network, Out of Network, & Non-Covered Comparison

\$0.00	\$0.00	\$0.00
In Network	Out of Network	Non-Covered
<div></div>	<div></div>	<div></div>

### Step 3: Click on “Post Date”.

WellAway.com Logout

WellAway My ID My Account Make Payment

Home Payments  
Welcome Maya! Need Help

#### Maya Smith

**Address of origin**  
UNKNOWN  
UNKNOWN,

**Communication Preferences**  
☐ I prefer electronic communication.

**Address of destination**  
123 main st  
Miami, FL

**Email Address**  
msmith@wellaway.com  
[Edit email](#)

If you would like to update your address of origin in your home country or your address of destination (where you are living as an expatriate) [please fill out and submit this form](#).  
Please follow the instructions for submission on the form.  
We will be in touch with you to confirm your update.

#### Members

Relationship	Name	Date of Birth	Coverage Start
Policy Holder	Maya Smith	10/01/1987	11/01/2022
Spouse	Charles Smith	09/09/1990	12/01/2022 <a href="#">Post Date</a>

#### Plan Information

**Application Date:** November 17, 2022  
**Effective Date:** November 01, 2022  
**Product:** TPG  
**Plan:** J1  
**Status:** Active

### Step 4: Input the new “Start Date” and click on “Save”. *Your policy may not be back-dated.*

WellAway.com Logout

WellAway My ID My Account Make Payment

Welcome Maya!  
Home

#### Post Date Dependents

Policy Number	22183322	Period	11/01/2022 - 10/31/2023		
Product	TPG	Plan	J1		

Member Id	Name	DOB	Sex	Start Date	Type/Relationship
221833221	Maya Smith	10/01/1987	M	11/01/2022	Policyholder
221833222	Charles Smith	09/09/1990	M	12/01/2022	Spouse

**New Start Date (mm/dd/yyyy) \***

[Cancel](#) [Save](#)

## Step 5: Check the new Start Date and click on “Confirm Changes”.

WellAway.com Logout

**WellAway** My ID  My Account Make Payment

Welcome Maya!  
Home

### Post Date Dependents

Policy Number	22183322	Period	11/01/2022 - 10/31/2023		
Product	TPG	Plan	J1		

Member Id	Name	DOB	Sex	Start Date	Type/Relationship
221833221	Maya Smith	10/01/1987	M	11/01/2022	Policyholder
221833222	Charles Smith	09/09/1990	M	12/15/2022	Spouse

Payment Date	Amount	Number of Times	Description
12/15/2022	\$38.32	1	You will be charged \$38.32 for coverage beginning on 12/15/2022.
01/01/2023	\$74.25	10	Then monthly payments of \$74.25 will start on 01/01/2023.


[Cancel](#) Confirm Changes

## Step 6: Wait for the “Success” confirmation then click on “My Account” to go back to your member portal.

WellAway.com Logout

**WellAway** My ID  My Account Make Payment

# Success!



## Action processed successfully.

[Back to My Account](#)

## IMPORTANT NOTE

1. Your responsibility as the policyholder is to update your J2s' start date. If the existing start date is no longer the start date you need for your J2s, you **MUST** process the update prior to the existing start date occurs.
2. You will be charged the initial premium payments for your J2s on their start date.
3. If you forget to postdate on time your J2s' start date, **NO REFUND** will be issued.
4. You will not be able to change a start date, if payments have been processed with an existing start date. You will no longer have the feature "**POST DATE**" available.
5. You will need to send an email to [tpgenrollment@wellaway.com](mailto:tpgenrollment@wellaway.com) requesting a change in start date. WellAway will update the start date as requested, if all is in order. You will then see this change in your portal.

The "**POST DATE**" feature will be available to you again for any start date changes to your J2s in the future.

## Step 7: You can now see the new Start Date in the "Members" section.

WellAway.com

Logout



My ID

My Account

Make Payment

[Home](#) [Payments](#)

Welcome Maya!

Need Help

### Maya Smith

Address of origin  
UNKNOWN  
UNKNOWN,

Communication Preferences  
☐ I prefer electronic communication.

Address of destination  
123 main st  
Miami, FL

Email Address  
[msmith@wellaway.com](mailto:msmith@wellaway.com)

[Edit email](#)

If you would like to update your address of origin in your home country or your address of destination (where you are living as an expatriate) [please fill out and submit this form](#).  
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### Members

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Plan: J1  
Status: Active