

# Filing a complaint

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We aim to keep our members satisfied; however, we understand that there are instances whereby we may not be able to meet your expectations.

For a formal complaint, please contact us by post, telephone or e-mail.

WellAway Limited

Victoria Place

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Phone: +1-855-773-7810

Email: [Conciergecare@payerfusion.com](mailto:Conciergecare@payerfusion.com)